GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:7398
ANSWERED ON:15.05.2002
CII TEN POINT AGENDA FOR HOT SITES
SUSHIL KUMAR SAMBHAJIRAO SHINDE

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Confederation of Indian Industry(CII) have proposed a ten point agenda for the promotion of hot sites in the country by a consortium of call centre companies, based on the need and demand equation as per the DOT guidelines;

(b) if so, whether these hot sites have been proposed with a view to keep the operations on even in the event of disasters like earthquakes, fire, bomb explosions etc.;

(c) whether the Government have examined the proposal; and

(d) if so, the reaction of the Government thereto?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SIKDAR)

(a) to (c) Yes, Sir.

(d) The Government, after examining these proposals, have permitted setting up of independent hot sites. These hot sites would require to be registered as a hot site Call Centre. The independent hot site provider will provide only theinfrastructure i.e. building, main server, agent positions, power plant, air conditioner etc. The various call centers desirous of availing hot site facility would provide, dedicated servers/routers at the hot site and necessary leased circuits.